



# Customer-First Development Services

Establishing a Culture of Innovative Service Delivery  
for Economic Development in Orange County

**Vertical Permitting and Inspections**  
**Informational Presentation & QA Session**

# Customer-First Session Agenda

- Introduction
  - Poll Question
- Development Services Overview (video)
- Presentations
  - Orange County Noise Ordinance
  - Grease Traps/Interceptors
    - Proper disposal of potentially harmful waste
  - Orange Code/Vision 2050 Timeline Update
  - Pre-Review Meeting Request Form
  - Ready, Set, Orange!
  - Office of the Fire Marshal Organizational Update
- Q&A Session
  - Pre-Submitted Questions
  - Use Q&A Feature to Submit Questions (OPEN NOW)
- Closing message



Agenda

---

---

---

---

---

---

---

---

---

---



# **Orange County**

Development Services

Development Process Overview

# Mayor Demings' Customer-First Initiative

## Focus Groups

- Development Review
- Engineering Plans Review & Site Work Permitting
- Site Construction & Inspections
- **Vertical Permitting & Inspections**
  - **This group**



# Vertical Permitting Divisions

All Divisions below have representatives present today

- Building Safety
- Planning
- Zoning
- Environmental Protection
- Transportation Planning
- Stormwater Management
- Orange County Utilities
- Office of the Fire Marshal
- Florida Department of Health
- Impact Fees and Concurrency
- Development Engineering



# Vertical Permitting & Inspections Action Items

29. Institute collaboration opportunities between staff and customers

□ 30. Improve communication with customers

31. Keep codes and standards current and accessible

32. Improve decision making and consistency in applying code

33. Streamline current vertical permitting process



# What Vertical Permitting Has Accomplished

- Established dedicated Fast Track help desk team
- Established Inter and Intra-Divisional cross training programs to further diversify staff knowledge of the development process and other County agencies.
- Established quarterly managerial meetings to discuss intra-divisional issues, opportunities and new processes.
- Holding regular meetings to solve issues, discuss opportunities for improvement and to foster communication and collaboration between staff and customers.
- Established protocols to require staff to reach out to customers on repeat plan comments.
- Established virtual meetings.
- Enhanced virtual training tools.
- Process guides and checklists to assist customers with the satisfaction of requirements to submit code compliant applications and designs. Established protocols to ensure these materials are consistent across Divisions.

# What Vertical Permitting Has Accomplished

- Performed a fee study to identify the costs associated with performing Lot Grading inspections.
- Communicating process timelines; our email campaigns show our turnaround time goals and current averages. Planning underway to communicate process timelines on Fast Track.
- Implementing supervisory plans review audit procedures to ensure quality, consistency and appropriateness of review comments.
- Improving code education for staff and ensuring that all staff receives consistent, ongoing training in the application of codes/standards/regulations.
- Developed formal protocols for inspector to follow when conflict exist between plans examiners approvals and field interpretations.
- Simplified File Naming Requirements and launched File Version Tracking system
- Chat feature added to Fast Track



# Presenters



## Building Safety

- **Alan Plante**  
Manager
- **Allyn Bencen**  
Public Information Officer

## Utilities

- **Doug Hettrich**  
Chief Engineer

## Environmental Protection

- **Lysbeth Perez Leon**  
Senior Environmental Specialist
- **Helena Dacenay**  
Environmental Program Supervisor

## Office of the Fire Marshal

- **Bill Farhat**  
Fire Marshal

## Planning

- **Richardson Jean Baptiste**  
Assistant Project Manager



# Customer-First Development Services

Vertical Permitting and Inspections

Informational Presentation & QA Session

□ Orange County Noise Ordinance

Relevance to the Construction Industry

Orange County Environmental Protection Division

Presented by Helena Dacenay

*Environmental Protection Division*

**Chapter 15, Article V  
Noise Pollution Control Ordinance  
Building Safety Public Information**

**October 17, 2024**

# Presentation Outline

- Purpose
- Background
- Current Code & Implementation
- Noise Ordinance Study
- Public Engagement
- Summary
- Next Steps





# Purpose

- **County received an increasing number of noise complaints from residents**
  - Many described that County efforts to help them have been ineffective or limited
- **Commissioner feedback prompted a review of existing County standards**
- **Study completed to address public concerns and requests for amendments to standards and enforceability**
- **Present proposed revisions to noise ordinance**



# Presentation Outline

- Purpose and Objective
- **Background**
- Current Code & Implementation
- Noise Ordinance Study
- Public Engagement
- Summary
- Next Steps



# Background

- **Chapter 15, Article V. Noise Pollution Control**
  - Originally adopted in 1986
  - Updated in 1995, 2008 and 2014
- **Regulates noise and vibration throughout the unincorporated areas**
- **Enforcement is managed by two agencies, depending on the source**
  - Orange County Sheriff's Office
  - Environmental Protection Division





# Presentation Outline

- Purpose
- Background
- **Current Code & Implementation**
- Noise Ordinance Study
- Public Engagement
- Summary
- Next Steps







# Current Code

## ▪ Chapter 15, Article V. Noise Pollution Control

–Purpose - *“Prevent, prohibit, and provide for the abatement of, excessive and unnecessary noise, known as noise disturbance, in order to protect the health, safety, and general welfare of people of the county.”*

–Ordinance provides:

- Definitions
- Maximum permissible sound levels
- Land use categories, times, and measurement descriptors
- SOP’s for measuring noise
- Exemptions and variances
- Enforcement process

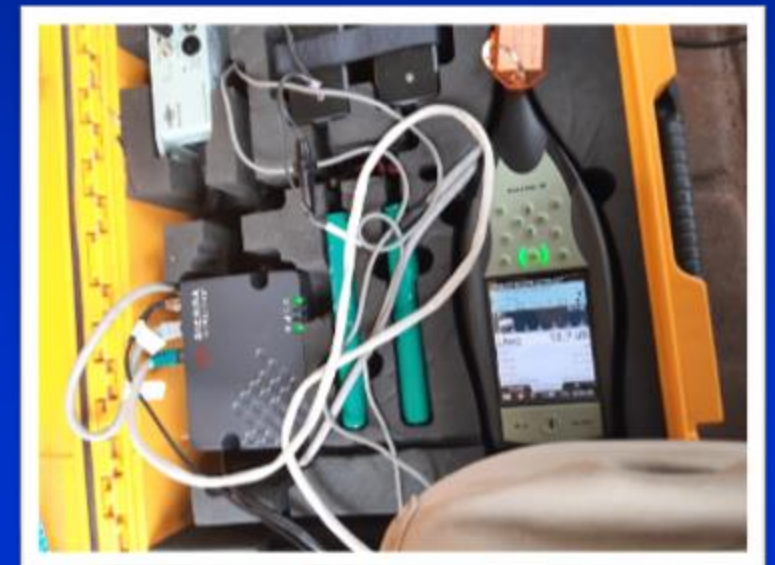
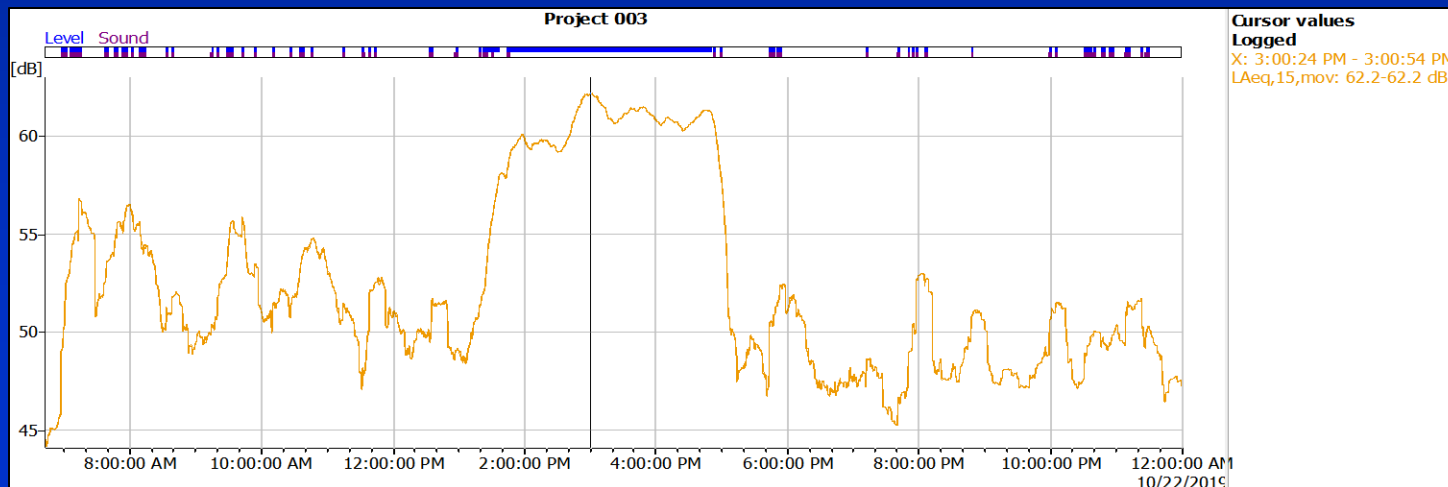


# Current Code

## Noise Measurement

- Noise disturbance is measured in several ways

**1. Equivalent sound pressure level (Leq)** means a sound level based on the average acoustic intensity over time. Leq is a single number to describe the mean energy or intensity level over a specified time during which the sound level fluctuated, Leq is measured in dB.





# Current Code

## Noise Measurement

- **Noise disturbance is measured in several ways**

**2. Plainly audible** means any noise or noise disturbance produced by any source, or reproduced by electronic audio equipment, musical instrument, sound amplifier or other sound making device that can be clearly heard by a person using his/her normal hearing faculties, at a distance from the property line or right-of-way line of the source of the noise disturbance. When the particular sound or noise involves words or phrases, it may be deemed as "clearly heard" even though the investigating officer cannot determine the specific words or phrases being uttered or produced. Rhythmic bass reverberating is sufficient to constitute a plainly audible sound or noise.



# Current Code

## Noise Measurement

- **Noise disturbance is measured in several ways**

**3. Breach of the peace (F.S. 877.03)** - Whoever commits such acts as are of a nature to corrupt the public morals, or outrage the sense of public decency, or affect the peace and quiet of persons who may witness them, or engages in brawling or fighting, or engages in such conduct as to constitute a breach of the peace or disorderly conduct, shall be guilty of a misdemeanor of the second degree.

- Requires complainant to file a complaint notice



# Current Code Implementation

## ▪ Environmental Protection Division (EPD)

- Enforces sound emanating from commercial and industrial facilities under Section 15-182, Table 1.
- Table 1: Code Standard - Sound assessed using sound level meter (dB=decibels) time weighted average.

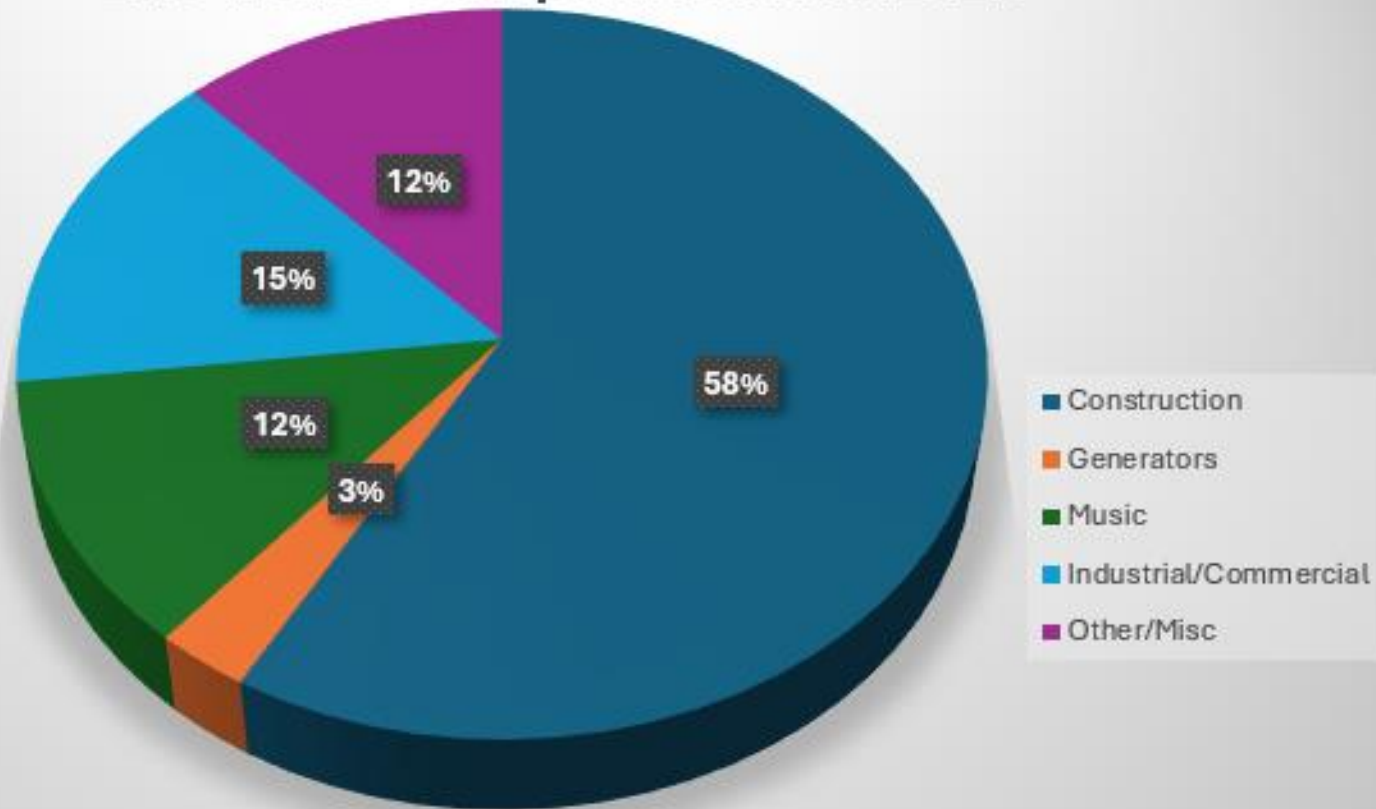
Land Use Category	Measurement	Time of Day	Sound Level Limit (dBA)
Noise Sensitive Zone	Time Averaged (LEQ)	Any time	55 dB
	Impulsive	7:00 a.m. - 10:00 p.m.	60 dB
	Impulsive	10:01 p.m. - 6:59 a.m.	Not allowed
Residential Area	Time Averaged (LEQ)	7:00 a.m. - 10:00 p.m.	60 dB
	Time Averaged (LEQ)	10:01 p.m. - 6:59 a.m.	55 dB
	Impulsive	7:00 a.m. - 10:00 p.m.	65 dB
	Impulsive	10:01 p.m. - 6:59 a.m.	Not allowed



# Current Code

## Calls for Service - EPD

EPD Noise Complaints 2021-2023



- Total calls received/assessed: 252
- Calls forwarded to OCSO: 10



# Current Code Implementation

## ▪ EPD Process

- Citizen Services Coordinator determines if potential violation exists
- Warning of Potential Violation letter sent to property owner
- If additional complaints received within 30 days, noise meter monitoring set up
- Data collected and interpreted to verify if violation occurred
  - Noise meter data collection 2-7+ days; depending on case needs
- Notice of Violation (NOV) letter sent if data indicates violation
- Offense is punishable by a fine not to exceed \$500

June 2023 – June 2024: **42** Warning Letters issued, **0** NOVs issued



# Current Code Implementation

## ▪ Orange County Sheriff's Office (OCSO)

- Enforces sound emanating from residential and commercial sites which may involve the consumption of alcohol or any suspected illegal activities and noise disturbance complaints involving "breach of the peace" as defined in F.S. § 877.03
- Chapter 15-183, Table 2: Plainly Audible Time and Distance Requirements

Source Land Use Category	Time of Day	Distance
Residential Area	7:00 a.m. - 10:00 p.m.	500 feet or more
	10:01 p.m.- 6:59 a.m.	150 feet or more
Nonresidential Area	7:00 a.m. - 10:00 p.m.	500 feet or more
	10:01 p.m. - 6:59 a.m.	300 feet or more



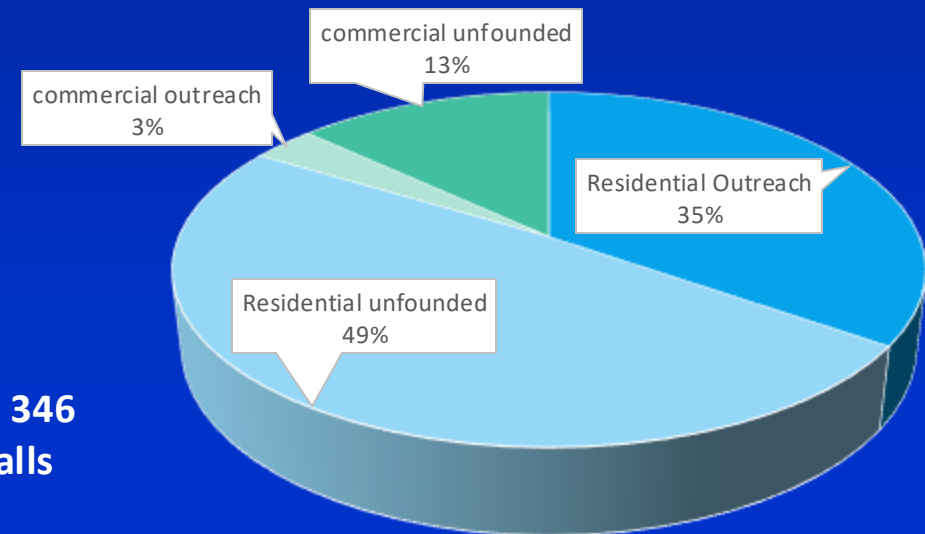


# Current Code

## Calls for Service- OCSO

- Estimated 15,000 noise disturbance calls per year
  - ~85% of noise disturbances related to residential complaints (i.e. music, fireworks, vibrations, yelling)
  - ~15% of noise disturbances related to commercial complaints (i.e. bars, night clubs, restaurants)

OCSO Noise Resolution – Thanksgiving Week 2023



Total weekly ~ 346  
~11% repeat calls  
0 citations



# Current Code Implementation

## ▪ OCSO Process

- Officer responds to complaint
- Verbal warning (educate first - gain compliance prior to issuing citation for violation)
- Written warning
- Enforcement action if noncompliance continues by issuing a civil citation to the violator - if the violator can be located
- Offense is punishable by a fine not to exceed \$500

June 2023 – June 2024: **13** civil citations issued

# Presentation Outline

- Purpose
- Background
- Current Code & Implementation
- **Noise Ordinance Study**
- Public Engagement
- Summary
- Next Steps





# Noise Ordinance Study

## Phase I – Comparative Analysis



- **Compared County ordinance with six Florida Communities and the U.S. EPA Model Noise Ordinance**
- **Key Observations**
  - OC noise tolerance levels are relatively high
  - Definition of Plainly Audible is outdated; reassess distance measurement standards for potential adjustment
  - Add noise limits for lawn and property maintenance equipment
  - Ordinance lacked comprehensive noise limits for various sources. i.e. industrial, commercial and other land uses
  - Definition updates needed
  - Need clearer and more enforceable standards



# Noise Ordinance Study

## Plainly Audible Comparison

County/ Municipality	Source/Land Use	Plainly Audible Standard Distance
Orange	Residential Non-Residential	7am to 10pm at 500 ft. 10:01pm to 6:59am at 150 ft. 7am to 10pm at 500 ft. 10:01pm to 6:59am at 300 ft.
Seminole	Multi-Use	11pm to 7am at 50 ft.
Hillsborough	Multi-Use	All times at 150 ft.
Orlando	Residential Multi-Use	10pm to 7am at 15 ft. 10pm to 7 am at 50 ft.
Winter Park	Multi use outside Multi use inside	10:00 p.m. and 8:00 a.m. at a distance of 50 feet 11:00 p.m. and 8:00 a.m. at a distance of 50 feet
Jacksonville	Multi-Use	25 ft outside of vehicle
Gainesville	Inside vehicle Outside of vehicle	plainly audible at 25 ft at a distance of 200 feet or more from the real property line
EPA Model	Radios, TVs, Instruments Loud Speaker Non-Emergency Signaling Devices	8am to 8pm at 100 ft, 8pm to 8am at 50 ft. 8am to 8pm at 100 ft, 8pm to 8am across real property boundary. All times at 100 ft



# Noise Ordinance Study

## Phase II – Draft Code Revisions



### ▪ Overview of recommendations

#### – Primary issues identified

- Updates are needed to assist the Sheriff's Office Deputies as they investigate and enforce noise disturbances using the Plainly Audible Standard
  - Definitions
  - Standards

#### – Secondary issues identified

- Updates are needed for EPD inspectors as they investigate and enforce noise disturbances
  - Definitions
  - Exemption/Variance criteria



# Noise Ordinance Study

## Primary Code Changes

- Proposed update to standards
  - Plainly Audible Standard distance reductions
    - Residential Area
      - Daytime hours 500 ft to 100 ft
      - Nighttime hours 150 ft to 50 ft
    - Nonresidential Area
      - Daytime hours 500 ft to 200 ft
      - Nighttime hours 150 ft to 100 ft



# Noise Ordinance Study

## Primary Code Changes

- Proposed updates to Code terminology, standards, definitions
  - **Plainly Audible Standard definition**: Updated to change from “noise or noise disturbance” to “any sound” produced or reproduced by any source that can be heard by a person using his/her normal hearing faculties.
  - **Plainly Audible Standard distance measuring device** - “GPS software or phone application (such as Google Maps, Google Earth, or similar), measuring wheel, counting paces, speed measurement device (such as that used by law enforcement), or other means or methods to reasonably estimate distance.





# Noise Ordinance Study

## Secondary Code Changes

- Proposed updates to Code terminology, standards, definitions
  - **Vehicle** shall mean any means in or by which someone travels or something is carried or conveyed. This includes, but is not limited to, cars, trucks, trailers, and motorcycles.
  - **Noise or noise disturbance** shall mean any sound produced in such quantity and for such duration that it annoys, disturbs or injures a reasonable individual of normal sensitivities, and exceeds the sound level limits set forth in this article or is plainly audible. Noise includes, but is not limited to, low frequency sounds caused by amplified bass music that can induce vibration in building structures or human beings.



# Noise Ordinance Study

## Secondary Code Changes

- Proposed updates to Code enforcement penalties
  - Added **Table 3 Enforcement and Penalty Summary** table to display the enforcing agency, property type, notice of violation or citation penalty type and associated fines
  
- Proposed updates to Code variance requirements
  - Noise compliance compatibility study is now added as a component to be provided in application for requesting variances from noise regulations



# Noise Ordinance Study

## Secondary Code Changes

- **Proposed updates to Section 15-185 - Exemptions**
  - (1) Lawn maintenance activities change from 7am to ~~10pm~~ 9pm
  
  - (12) Construction or demolition activity - change from 7am to ~~10pm~~ 9pm
  
  - (13) Specific dates to be included in concrete pour notices
  
  - (\*) Generators and emergency equipment testing added between hours of 8am to 6pm



## Section 15-185 - Exemptions

13) Placement of concrete associated with nonresidential development activities, for which the county has issued a development permit, when conducted between 3:00 a.m. and 10:00 p.m. If placement of concrete is planned to occur prior to 7:00 a.m., notice shall be provided to surrounding residential areas or noise sensitive zones within a maximum period of no more than fourteen calendar days and a minimum period of forty-eight (48) hours' notice prior to commencement of the scheduled date of the placement of concrete. No more than one alternative date for the scheduled date of the placement of the concrete shall be provided in such notice. A copy of the notice and distribution list shall be provided to the environmental protection officer at least forty-eight (48) hours prior to commencement of such concrete placement activity;



# Concrete Pour Notice Example

NAME OF PROJECT/ Location of Project

PROJECT INFORMATION FOR NEIGHBORS ADJACENT TO CONSTRUCTION

DATE

Dear Neighbor,

We are pleased to inform you that building of the <NAME OF PROJECT> is progressing well. Construction is planned for completion by <MONTH YEAR>. We apologize for all the inconveniences and disruptions and ask for your patience.

As a resident adjacent to areas of current construction, we are specifically reaching out to you to let you know that there will be upcoming construction activities that will be taking place during early hours. This work is anticipated to occur outside the normal construction timeframe. Specifically, we will be pouring concrete on <STATE DATES AND TIMES> (example pouring the second of our concrete slabs on Monday, January 8, 2018 beginning at 3:00 a.m.).> Early morning placements are critical to producing the best product as concrete is time sensitive and we avoid traffic by placing this material prior to congestion.

If you have any questions, please contact <PERSON'S NAME AND PHONE NUMBER.>

Sincerely,



# Presentation Outline

- Purpose
- Background
- Current Code & Implementation
- Calls for Service
- Noise Ordinance Study
- **Public Engagement**
- Summary
- Next Steps





# NOISE Pollution Control Ordinance

Chapter 15 Article V

## NOISE DISTURBANCE RESOURCES

Make a Complaint

Breach of Peace FL Statute

Contact your Municipality

Noise Pollution Control Ordinance

## GET INVOLVED: PUBLIC ENGAGEMENT RESOURCES

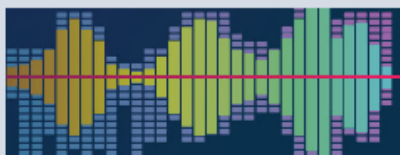
Get Involved

Policy Studies

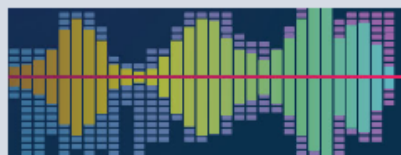
Noise Measurement Standards Explained

## How can we assist you?

Report a Noise Issue



2024 Noise Code Updates - Get Involved



## 2024 Noise Code Updates – Get Involved

Recently, several residents expressed concerns regarding the implementation and effectiveness of Orange County's Noise Pollution Control Ordinance, including existing noise standards and enforcement response. We need your input to help propose noise policy changes to the Board of County Commissioners in late 2024.

## We Want To Hear From You!

Share an Idea

Attend a Meeting



[www.orangecountyfl.net/Environment/Noise.aspx](http://www.orangecountyfl.net/Environment/Noise.aspx)



# Presentation Outline

- Purpose and Objective
- Background
- Current Code & Implementation
- Noise Ordinance Study
- Public Engagement
- **Summary**
- Next Steps







# Summary

- **Complaints relating to excessive noise are increasing**
- **Current ordinance has standards that may not always allow for adequate resolution of the issues**
- **Noise complaints are handled by several agencies with different processes for resolution or enforcement**
- **Study data indicates that changes are warranted**
- **Proposed changes to increase ordinance effectiveness must be balanced with potential cost and staffing increases**
- **Noise Ordinance Review team will continue stakeholder engagement and finalize draft ordinance over the next months**



# Presentation Outline

- Purpose and Objective
- Background
- Current Code & Implementation
- Noise Ordinance Study
- Public Engagement
- Summary
- Next Steps





## Next Steps

- **October 2024 - OCAO to prepare Draft Ordinance**
- **November 2024 – December 2024**
  - DAB
  - PZC/LPA Work Session
  - EPC Public Hearing
- **BCC Ordinance Adoption Hearing *February 2025***

# Customer-First Development Services

Vertical Permitting and Inspections

Informational Presentation & QA Session

□ Grease Interceptors

Utilities Requirements Update

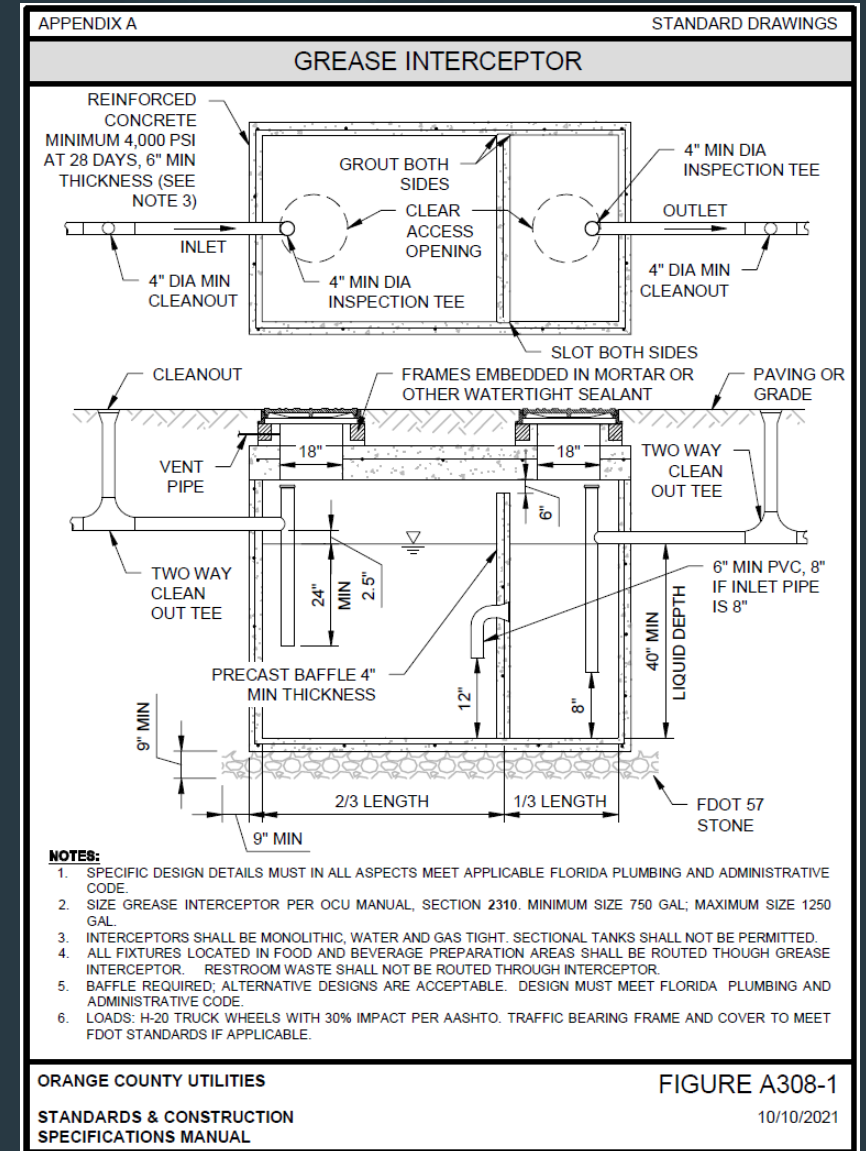
Orange County Utilities

Presented by Doug Hettrich



# Grease Interceptors

- Orange County Utilities Standards and Construction Specifications Manual – Section 2310, Part 7
  - Required for all commercial establishments where food or beverages will be processed, cooked, or prepared.
  - Located outside of buildings.
  - Requires a site work permit.
    - May be applied for as a parent/child permit or as a separate Site Work permit.
  - Requirements inside of buildings are case-by-case
  - Standards for lint traps, sand and grit separators, oil and water separators also apply.



# Environmental Compliance






## Environmental Compliance Oil & Grease Program and Permitting Fact Sheet



- All inquiries can be submitted to [Environmental.Compliance@ocfl.net](mailto:Environmental.Compliance@ocfl.net) or call 407-254-7701 if you have questions.
- Oil & Grease forms can be found on [www.OCFL.net](http://www.OCFL.net).
- Any device that is not in the Orange County Standards Manual will require a variance and approval .
  - Please send requests to Environmental Compliance [Environmental.Compliance@ocfl.net](mailto:Environmental.Compliance@ocfl.net).
- All surveys need to be completed entirely. If a question is not applicable, please place N/A and do not leave fields blank. Indicate the quantity of all equipment and kitchen fixtures.
- All surveys will be reviewed in the order they are received. It may take up to 7 business days to process surveys and provide an approval or deficiencies. Please contact Environmental Compliance as soon as you see a comment/deficiency on Fast Track.
- All plans should match the information on the survey, including showing the plumbing connections to the pre-treatment devices for all kitchen/process waste.



# Environmental Compliance

<https://www.ocfl.net/WaterGarbageRecycling/CommercialWastewater.aspx>

Site Map | A To Z Index | Español | Payment Center | Follow Us On     

 Search our site   [Browse Services](#)

**RESIDENTS** **VISITORS** **BUSINESSES** **EMPLOYEES** **ABOUT US**

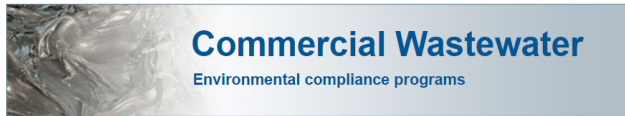
You are here: [Water Garbage & Recycling](#) | [Commercial Wastewater](#)

## QUESTIONNAIRES & FACILITY INFORMATION SURVEYS

Industrial Wastewater Pretreatment Program Questionnaire

Oil & Grease Prevention Program Facility Information Survey for Grease Trap/Grease Interceptor Device

For other questionnaires and facility information surveys, please email [Environmental Compliance](mailto:EnvironmentalCompliance@ocfl.net) or call 407-254-7708.



### COMMERCIAL WASTEWATER PROGRAMS

The County regulates the wastewater discharged by nonresidential customers to the County's sanitary sewer system through three programs (listed below). It's possible for one customer to qualify for all three programs depending on the nature of the wastewater discharge and the processes generating it. A qualifying facility must comply with program requirements. Specific requirements for each program are in Chapter 37, Article XX, of the Orange County Code.

### OIL & GREASE PREVENTION PROGRAM

Nonresidential facilities that could potentially discharge fats, grease, petroleum-based oils, and solids into the sanitary sewer system (typically restaurants, facilities that prepare/serve food/beverages, hotels, nursing homes, car washes, vehicle repair shops, owners of private pump stations, etc.) are required to participate in the Oil & Grease Prevention Program. As part of the program, the facility must have a County-approved pollution pretreatment device (grease trap, grease interceptor, oil/water separator, sand trap, or fine particle strainer) to pretreat its wastewater, and the device must be properly maintained in accordance with program requirements. All nonresidential customers must submit an Oil & Grease Prevention Program Facility Information Survey once they start their wastewater service to see if they must comply with this program.

Grease traps/interceptors and oil/water separators must be completely pumped out and cleaned at least once every 90 days. In addition, grease traps must be inspected (and excessive solids, fats, grease, and oil removed) at least once every 7 days.

Find [grease trap/interceptor design guidelines](#) here. For more information about these guidelines, contact the Utilities Engineering Division at (407) 254-9900.



## Oil & Grease Prevention Program Facility Information Survey Grease Trap/Grease Interceptor Device

Water Reclamation Division • 407-254-7701 • [Environmental.Compliance@ocfl.net](mailto:Environmental.Compliance@ocfl.net)

Please type or print. Complete this survey\* in its entirety. Indicate "not applicable" where appropriate. Failure to provide necessary information may extend the registration process, delay the issuance of the Registration Certificate, and subject the user to enforcement actions, which may include penalties and fines, as set forth in Orange County Code, Chapter 37, Article XX, Sections 37-749 through 37-751.

### 1. General Facility Information

Name of Facility:

Contact Person:

Physical Address:

Mailing Address:

Phone Number:  Fax Number:

Email Address:

### 2. Ownership

Name of Owner:

Mailing Address:

Water/Sewer Utility Account Number:

Phone Number:  Fax Number:

Email Address:

OC Building Permit Number (if applicable):

\* Pursuant to Orange County Code, Chapter 37, Article XX, Section 37-754(h)(2).



## Industrial Wastewater Pretreatment Program Questionnaire

Water Reclamation Division • 407-254-7701 • [Environmental.Compliance@ocfl.net](mailto:Environmental.Compliance@ocfl.net)

- Company/Project Name:   
Mailing Address:   
Phone Number:  Fax Number:   
Email:   
Building Permit Number:
- Production or Facility Information (if different than above):  
Physical Address:   
Phone Number:  Fax Number:   
Email:
- List names, titles, and phone numbers of personnel authorized to represent this company in official dealings with the Industrial Pretreatment Control Authority:  
Name/Title:  Phone:   
Name/Title:  Phone:
- Identify the type of business or services conducted:
- Describe the company's manufacturing process (if any):
- List the Standard Industrial Classification (SIC) Codes or North American Industry Classification System (NAICS) codes for the facility:
- List the number of employees and the shift starting times for the facility:  

Number of Employees	Starting Time
1 <sup>st</sup> Shift <input type="text"/>	<input type="text"/>
2 <sup>nd</sup> Shift <input type="text"/>	<input type="text"/>
3 <sup>rd</sup> Shift <input type="text"/>	<input type="text"/>

# EPD/NPDES Investigates MS4 Impacts

EPD investigates complaints of potential illicit discharge to County MS4

- The Orange County MS4 consists of a system of conveyances, including ditches, curb inlets, catch basins, underground pipes, stormwater ponds and swales
- An Illicit discharge is defined as any discharge to the County MS4 that does not constitute stormwater or that causes or tends to cause water pollution (Chapter 15, Article IV, Section 15-113)

NPDES staff determine appropriate response following investigation

- Enforcement action(s) limited to MS4 impacts and within Orange County's jurisdiction
- Notify and/or refer to additional divisions or agencies (Public Works, DOH, Water Management District)



Outreach and education

- Storm system separate from sewer
- Non-stormwater discharges into County MS4 can damage structures
- Non-stormwater discharges into stormwater structures can result in water quality impacts to natural waterbodies and wetlands.



# Customer-First Development Services

Vertical Permitting and Inspections

Informational Presentation & QA Session

□ Orange Code / Vision 2050

Timeline Update

Orange County Planning Division

Presented by Richardson Jean Baptiste



# Vision 2050 / Orange Code Adoption

## *Postponement*



- Due to ongoing Vision 2050 and Orange Code outreach and engagement efforts, the previously scheduled adoption public hearings in September/October 2024, have been postponed to Spring / Summer 2025.
- Current efforts are focused on addressing smart growth-related topics, including the implementation of the Vision's framework, infrastructure, schools, transportation, and housing needs. Additionally, Orange County staff will be reviewing draft materials, maps, and ordinances for necessary adjustments. A detailed timeline and schedule for the new public hearings will be formally released later this year (2024).
- Due to ongoing Vision 2050 and Orange Code outreach and engagement efforts, the previously scheduled adoption public hearings in September/October 2024, have been postponed to Spring / Summer 2025.
- Current efforts are focused on addressing smart growth-related topics, including the implementation of the Vision's framework, infrastructure, schools, transportation, and housing needs. Additionally, Orange County staff will be reviewing draft materials, maps, and ordinances for necessary adjustments. A detailed timeline and schedule for the new public hearings will be formally released later this year (2024).

# Vision 2050 / Orange Code Adoption Postponement



- An additional 180-day adoption extension request, from December 29, 2024 to June 27, 2025, was granted by the State.
  
- Eventual Timeline & Schedule will Depend on:
  1. Time needed to resolve outstanding issues
  2. Extent of needed Vision 2050 Plan & Map changes
  3. Determination by State on whether Plan must be re-transmitted

# Customer-First Development Services

Vertical Permitting and Inspections

Informational Presentation & QA Session

Pre-Review Meeting Request Form

New Version Now Online!

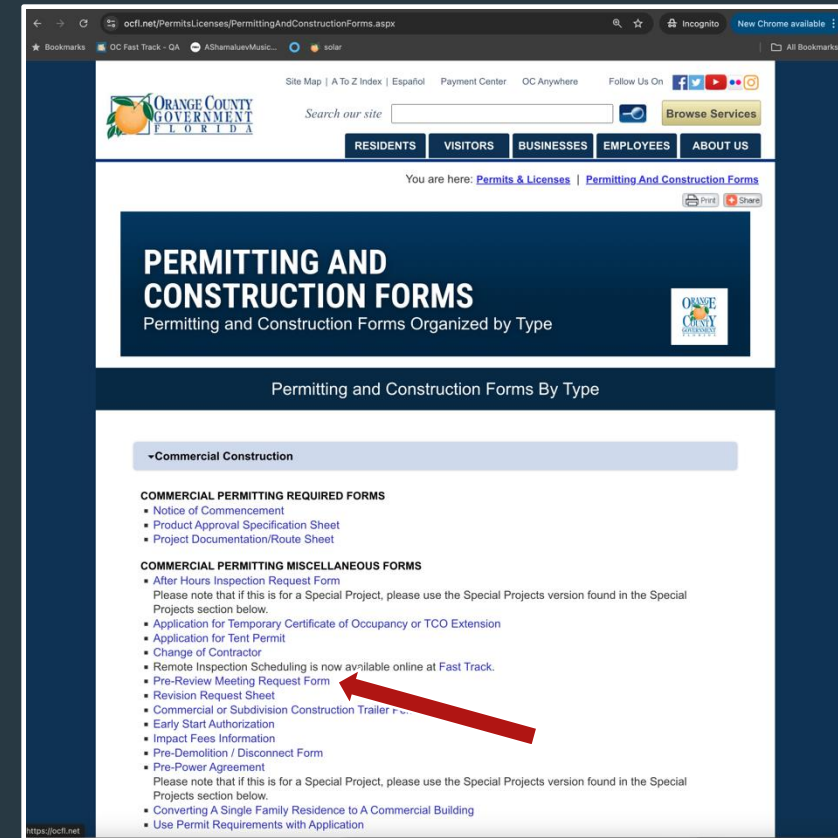
Orange County Division of Building Safety

Presented by Allyn Bencen



# Pre-Review Meeting Request Form

- Pre-Review Meetings may be helpful for projects that are more complex in nature.
- At these meetings, Customers may present their plans and concepts to address any potential challenges prior to submittal.
- Please select the divisions or departments that are relevant to discussion topics. For example, do not select Building Safety to attend if the vertical construction phase is not ready for review.
- This form may also be used to schedule meetings after deficiencies have been received to resolve questions and speed the process.
- A new version of this form is [now online](#).



# Pre-Review Meeting Request Form



Date Submitted   
 Permit Application Number   
**Orange County Division of Building Safety**  
 201 South Rosalind Avenue  
 Post Office Box 2687, Orlando, Florida 32802-2687  
 Phone: 407-836-5550  
 www.ocfl.net/building

## Development Services Pre-Review Meeting Request Form

### Project Information

<b>Address</b> <input type="text"/>	<b>Parcel ID</b> <input type="text"/>
<b>Project Name</b> <input type="text"/>	<b>Permit Number (if applicable)</b> <input type="text"/>
<b>Project Type</b> Hotel / Timeshare <input type="text"/>	<b>Work Type</b> Alteration & Addition <input type="text"/>

**Brief Project Description**

### Meeting Information

#### Contact Information for Person Requesting the Meeting

<b>Name</b> <input type="text"/>	<b>Title</b> <input type="text"/>
<b>Email Address</b> <input type="text"/>	<b>Phone</b> <input type="text"/>

#### Meeting Type Requested

In Person     Virtual     Both In-Person and Virtual

Total number of in-person attendees

#### Propose Three to Four Meeting Dates and Times.

1 <sup>st</sup> Date and Time	2 <sup>nd</sup> Date and Time	3 <sup>rd</sup> Date and Time	4 <sup>th</sup> Date and Time
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

To submit this form, please send as an attachment to [planscoordination@ocfl.net](mailto:planscoordination@ocfl.net).



Date Submitted   
 Permit Application Number   
**Orange County Division of Building Safety**  
 201 South Rosalind Avenue  
 Post Office Box 2687, Orlando, Florida 32802-2687  
 Phone: 407-836-5550  
 www.ocfl.net/building

Division representatives requested to be in attendance. Only select departments relevant to your project. Multiple meetings may be required depending upon schedule availability.

Architectural/Lighting <input type="checkbox"/>	Development Engineering <input type="checkbox"/>
Plan Review <input type="checkbox"/>	Environmental Protection <input type="checkbox"/>
Plan Review MEP <input type="checkbox"/>	Florida DOH (septic) <input type="checkbox"/>
Inspections, Building <input type="checkbox"/>	Office of the Fire Marshal <input type="checkbox"/>
Inspections, Mechanical <input type="checkbox"/>	Utilities <input type="checkbox"/>
Inspections, Electrical <input type="checkbox"/>	Zoning, Plan Review <input type="checkbox"/>
Inspections, Plumbing <input type="checkbox"/>	Zoning, Landscaping <input type="checkbox"/>

#### Email Address of Each Attendee

<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

#### Key Meeting Discussion Topics

#### Preparing for the meeting

- Pre-review meetings are to be presented by the customer and must be in digital format as most meetings will include a virtual option. A PowerPoint presentation is preferred.
- Five business days prior to the scheduled meeting, please email an agenda along with your presentation to be distributed to all attendees in advance of the meeting to [planscoordination@ocfl.net](mailto:planscoordination@ocfl.net).

#### Submitting a meeting request

- At the time of the meeting request submittal, you must advise if attorney representation will be in attendance. Orange County has the right to cancel the meeting if not advised as requested.
- A site plan, with each structure labeled, must accompany the meeting request. Please email the completed form along with a site plan to [planscoordination@ocfl.net](mailto:planscoordination@ocfl.net).

To submit this form, please send as an attachment to [planscoordination@ocfl.net](mailto:planscoordination@ocfl.net).

# Customer-First Development Services

Vertical Permitting and Inspections

Informational Presentation & QA Session

Ready, Set, Orange!

Pre-designed Plans Program Overview

Orange County Planning Division

Presented by Richardson Jean Baptiste

**READY SET  
ORANGE**

ORANGE COUNTY, FL



**PRE-DESIGNED PLANS PROGRAM**  
For Affordable/Attainable Housing and ADUs



# Customer-First Development Services

Vertical Permitting and Inspections

Informational Presentation & QA Session

Office of the Fire Marshal

Organizational Update

Office of the Fire Marshal

Presented by Fire Marshal William Farhat



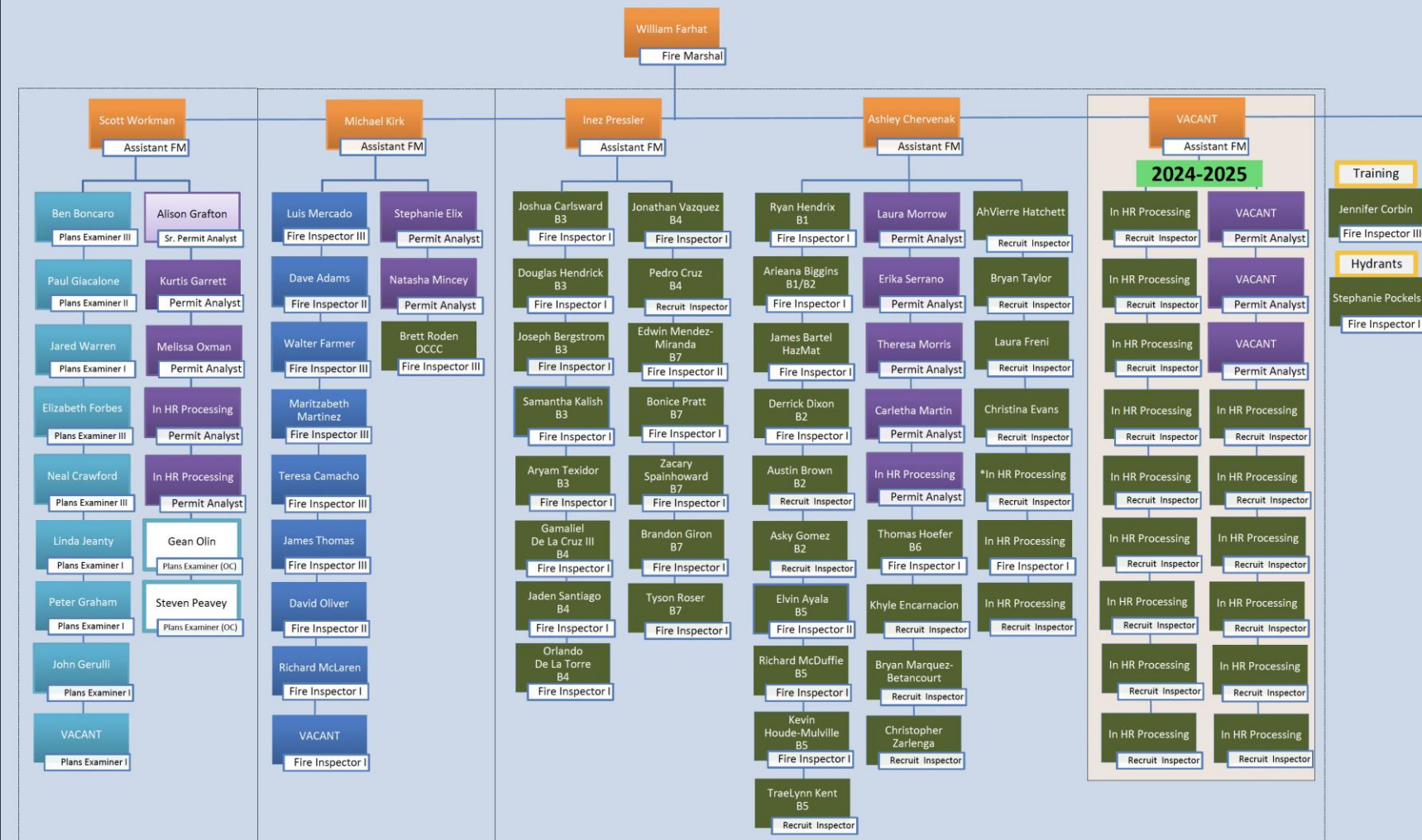


# Organization



ORANGE COUNTY FIRE RESCUE  
Office of the Fire Marshal  
August 2024  
93 FTEs, 2 On-Call Professionals

Supervisor	Permit Analyst	Existing Inspector
On-Call	New Inspector	Plans Examiner



# Office of the Fire Marshal

## Contact Information

- Office of the Fire Marshal Main Line: 407-836-0004
- OFM New Construction Permitting and Plans Examination  
Assistant Fire Marshal Scott Workman  
[Scott.Workman@ocfl.net](mailto:Scott.Workman@ocfl.net)  
407-836-8312
- New Construction Inspections  
Assistant Fire Marshal Michael Kirk  
[Michael.Kirk@ocfl.net](mailto:Michael.Kirk@ocfl.net)  
407-836-8365
- Fire Marshal William Farhat  
[William.Farhat@ocfl.net](mailto:William.Farhat@ocfl.net)  
407-836-8325

# Q&A Protocol

- Pre-submitted questions will be answered first.

\*Some of your submitted questions may have been edited for length, clarity or to remove identifiable info.

- Please use the Q&A feature to ask questions for text-based response. Representatives from all divisions are online!

- Polling question now open.

- All participants are on mute. Panelists must remain on mute unless presenting/speaking.

- To request an informational appointment with any Development Services division, virtually or in-person, please visit the Appointments page at [FastTrack.ocfl.net/getinline](https://FastTrack.ocfl.net/getinline).



# Q&A Panelists



## Building Safety

- **Alan Plante**
- **Tom Allen**
- **Lillian Martinez**
- **Lonnie Bass**
- **Yolanda Triplett**
- **Steve Delahaye**

## Zoning

- **Allen McNeill**
- **Catherine Glase**

## Planning

- **Richardson Jean Baptiste**

## Environmental Protection

- **Mozye Narcisse**
- **Lysbeth Perez Leon**
- **Helena Dacenay**
- **Jennifer Thomson**

## Transportation Planning

- **Mirna Barq**
- **Nannette Chiesa**

## Stormwater Management

- **Jennifer Manibusan**
- **Scott Christian**

## Orange County Utilities

- **Doug Hettrich**
- **Andy Wright**

## ➤ **Anne Dubus**

Development Engineering

## ➤ **Vernon Leeming**

Office of the Fire Marshal

## ➤ **William Farhat**

## ➤ **Scott Workman**

Department of Health

## ➤ **Clifford Youngblood**

## ➤ **Victoria Galarza-Colon**

FOS Development Services

## ➤ **Matthew Ulmer**

## ➤ **George Pinder**

## ➤ **Keyla Diaz**

\*Additional staff members are also online to answer Q&A Chat questions

# Q&A Discussion Submitted Questions



- Can you add dimensions to the plans of Ready Set Orange? Overall dimensions for all product types have been added to the website.
- How should an Orange County resident report loud music? Commercial and Industrial report to EPD, Residential report to Sheriffs Office.
- Does Zoning need to change from R1 to R2 if an ADU is added to a current SFR lot zoned R1? No, ADUs are permissible in R1.
- Did the Expressway Authority conduct a Noise Assessment after the Walls were built to determine if they work? I believe the engineering of the gap between the walls has amplified the noise in my backyard! This is a question for the Expressway Authority. Vertical Permitting and Construction is not the oversight agency for major highways.

# Q&A Discussion Submitted Questions



- How many public hearings are anticipated going forward? Might any of the transects or densities change from the previous plan? (Planning) A detailed timeline and schedule for the new public hearings will be formally released later this year (2024). There is a potential that certain transects or densities may change.
- When will the resolutions of rezoning will be ready for Vision 2050? (Planning/Zoning) A final resolution for the Zoning in Progress will be given in the October 29<sup>th</sup> BCC Meeting
- Does the Sheriff's Office continue to use 877.03, Breach of Peace, in conjunction with the noise ordinance? (EPD) Yes.
- Particularly interested in the noise ordinance and whether it affects the use of generators for emergency back-up power. (EPD) There is an exemption. EPD will provide details.
- Can you please explain the process adopted to adhere to SB 812 allowing 50% of development before final platting? (Zoning) BCC Adopted new process at last meeting. Preliminary plan review through the DRC Office.

# Resources

**FAST TRACK**  
ONLINE SERVICES



User Guide

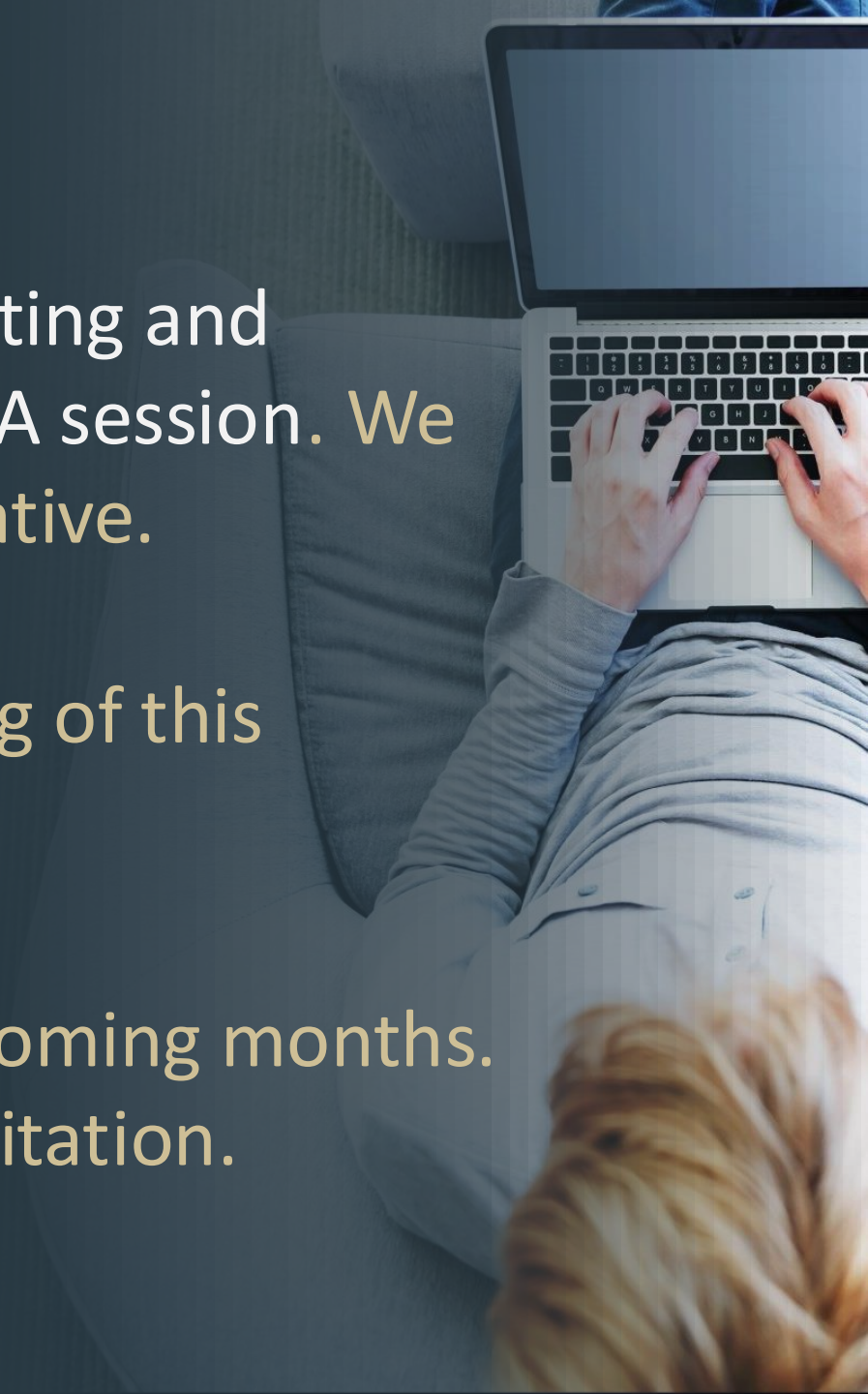
- Orange County Homepage [www.ocfl.net](http://www.ocfl.net)
- Fast Track Online Permitting & Training [FastTrack.ocfl.net](http://FastTrack.ocfl.net)
- Building Safety Homepage [www.ocfl.net/Building](http://www.ocfl.net/Building)
- Ready, Set, Orange! <https://www.ocfl.net/PlanningDevelopment/ReadySetOrange.aspx>
- Orange Code <https://www.ocfl.net/PlanningDevelopment/OrangeCode.aspx>
- Noise Ordinance <https://www.orangecountyfl.net/Environment/Noise.aspx>
- Zoning Homepage [www.ocfl.net/Zoning](http://www.ocfl.net/Zoning)
- Floodplain Permits <https://www.ocfl.net/PermitsLicenses/Permits/FloodPlainPermit.aspx>
- Utilities Planning and Construction (Permitting) <https://www.ocfl.net/PlanningDevelopment/UtilitiesPlanningandConstruction.aspx>
- Impact Fees <http://www.ocfl.net/PermitsLicenses/Permits/CommercialImpactFees.aspx>
- Environmental Protection Division (EPD) Homepage <https://www.ocfl.net/Environment.aspx>
  - EPD Wetland Permit Handbook [http://www.ocfl.net.net/Portals/0/resource%20library/permits%20-%20licenses/Chp%2015-X%20Wetland%20Permit-Hndbk-20190905\\_final\\_ADA-CERT.pdf](http://www.ocfl.net.net/Portals/0/resource%20library/permits%20-%20licenses/Chp%2015-X%20Wetland%20Permit-Hndbk-20190905_final_ADA-CERT.pdf)
  - Stormwater Pollution Prevention <https://www.orangecountyfl.net/Environment/StormwaterPollutionPrevention.aspx>
- Florida Department of Health Septic Information <http://orange.floridahealth.gov/programs-and-services/environmental-health/onsite-sewage-disposal/index.html>
- Development Review Committee (DRC) <https://www.ocfl.net/OpenGovernment/BoardsAndSpecialDistricts/DevelopmentReviewCommittee.aspx>

## Closing Message

Thank you for attending this Vertical Permitting and Inspections Informational Presentation & QA session. We hope that this has been helpful and informative.

We will send all registrants a video recording of this session and follow-up email tomorrow.

The next session will be announced in the coming months. Please make sure to watch for our email invitation.





**Division of Building Safety - 407-836-5550**

201 S. Rosalind Ave., 1st Floor, Orlando, FL 32801

**Commercial Permits** 407-836-5550

Email: [ePlanCom@ocfl.net](mailto:ePlanCom@ocfl.net)

**Contractor Licensing** 407-836-5522

Email: [ContractorLicensing@ocfl.net](mailto:ContractorLicensing@ocfl.net)

**Digital Signature Assistance** 407-836-5550

Email: [DigitalSignature@ocfl.net](mailto:DigitalSignature@ocfl.net)

**Notice of Commencement** 407-836-5582

Email: [OrangeNOC@ocfl.net](mailto:OrangeNOC@ocfl.net)

**Expired Permits Process** 407-836-5550

Email: [PermittingServices@ocfl.net](mailto:PermittingServices@ocfl.net)

**Residential Permits** 407-836-5550

Email: [ePlanRes@ocfl.net](mailto:ePlanRes@ocfl.net)

**Residential Reviewer Inquiries** 407-836-5550

Email: [eResQuestions@ocfl.net](mailto:eResQuestions@ocfl.net)

**Sub-Trade Permits** 407-836-5550

Email: [eSubs@ocfl.net](mailto:eSubs@ocfl.net)

**TCO, Pre-Power, COC, CO** 407-836-5550

Email: [BuildingRecords@ocfl.net](mailto:BuildingRecords@ocfl.net)

**Architectural / Lighting Review** 407-836-0936

**Use Permits** 407-836-5550

Email: [UsePermits@ocfl.net](mailto:UsePermits@ocfl.net)

**DRC:** [DRC\\_help@ocfl.net](mailto:DRC_help@ocfl.net)

**Zoning Division**

407-836-9650 | Email: [Zoning@ocfl.net](mailto:Zoning@ocfl.net)

201 S. Rosalind Ave., 1st Floor, Orlando, FL 32801

**Addressing** 407-836-5848

Email: [Addressing@ocfl.net](mailto:Addressing@ocfl.net)

**Arborist (Tree Removal)** [arborist@ocfl.net](mailto:arborist@ocfl.net) or 407-836-5807

**Board of Zoning Adjustment** 407-836-3111

Email: [BZA@ocfl.net](mailto:BZA@ocfl.net)

**Transportation Planning Division - 407-836-8070****Orange County Local Business Tax Office**

Main 407-434-0312

200 S. Orange Ave Suite 1600, Orlando, FL 32801

Website: <https://www.octaxcol.com/contact/>

**Planning Division**

407-836-5600 | Email: [Planning@ocfl.net](mailto:Planning@ocfl.net)

**Impact Fees or Capital Charges Division**

407-836-5691 | Email: [ImpactFees@ocfl.net](mailto:ImpactFees@ocfl.net)

**Concurrency Management Division**

407-836-5617 | Email: [Concurrency@ocfl.net](mailto:Concurrency@ocfl.net)

**Environmental Protection Division**

407-836-1400 | Email: [EPD@ocfl.net](mailto:EPD@ocfl.net)

3165 McCrory Place, Suite 200, Orlando, FL 32803

**New Boat Dock** 407-836-1400

Email: [Wetlandpermitting@ocfl.net](mailto:Wetlandpermitting@ocfl.net)

**NPDES Program**

407-836-1473 | Email: [Elois.Lindsey@ocfl.net](mailto:Elois.Lindsey@ocfl.net)

Web: [www.ocfl.net/epd](http://www.ocfl.net/epd)

**Florida Department of Health Orange County**

407-858-1497

1001 Executive Center Drive, Suite 200, Orlando, FL 32803

**Office of the Fire Marshal**

**Fire Permit Inquiry** 407-836-0004

**Fire Inspections** 407-836-0070

7079 University Blvd, Winter Park, FL 32792

Email: [FPSIntake@ocfl.net](mailto:FPSIntake@ocfl.net)

**Public Works Development Engineering Division**

Main 407-836-7900

4200 S. John Young Pkwy., Orlando, FL 32839

**Stormwater Management Division**

Flood Plain Permitting 407-836-5612

**Right-of-Way Utilization Permit or Vacate Request**

Main 407-836-7920

**Utilities Engineering Division**

407-254-9900 | Email: [Utilities.DevEngineering@ocfl.net](mailto:Utilities.DevEngineering@ocfl.net)

9150 Curry Ford Road, Orlando, FL 32825

**Utilities Customer Service Division**

407-836-5515 | Email: [DevelopTeam@ocfl.net](mailto:DevelopTeam@ocfl.net)

**Orange County's 311 Information Hotline**

407-836-3111 | Website:

<https://311onlinerequests.ocfl.net/portal/default.aspx>

**Orange County Code Enforcement Division**

Main 407-836-4200

2450 33rd St, Orlando, FL 32839

**Orange County Comptroller** (Official Records)

407-836-5115 | Email: [Comptroller@occompt.com](mailto:Comptroller@occompt.com)

109 E. Church St., Orlando, FL 32801

**Orange County Property Appraiser**

407-836-5044 | Email: [Helpdesk@ocpaf.org](mailto:Helpdesk@ocpaf.org)

200 S. Orange Ave. Suite 1700, Orlando, FL 32801

**City of Edgewood**

407-851-2920 | Email: [info@edgewood-fl.gov](mailto:info@edgewood-fl.gov)

405 Bagshaw Way, Orlando, FL 32809



Thanks for attending!



## Customer-First Development Services

Establishing a Culture of Innovative Service Delivery  
for Economic Development in Orange County

**Vertical Permitting and Inspections  
Informational Presentation & QA Session**